

At Home Healthcare

After-Hours Triage Nurses

Did You Know.....

- Every Monday thru Friday evening, each At Home Healthcare office forwards their phones to our Tyler office and from 5 p.m. – 9 p.m., a Triage Nurse in our Tyler office answers calls. This nurse answers patient calls, takes referrals, referral information, and is available to take any calls that originate at any of our offices. Our answering service picks up calls after these hours, and pages an on-call nurse with information.
- On Saturday and Sunday, a Triage Nurse in our Tyler office answers the phone between the hours of 8 a.m. and 4 p.m. Our answering service picks up calls after these hours, and pages an on-call nurse with information.
- Our Triage Nursing service is a great help to medical professionals who work weekends, especially staff in hospitals, nursing homes, and clinics who work after-hours.
- It's nice to know there's a nurse on the other end of a line who can take referral information or answer questions about a patient. A "live nurse" available after-hours.

TRIAGE HOURS:

Mon. – Fri. 5 p.m. – 9 p.m.
Sat. & Sun. 8 a.m. – 4 p.m.

Call our Central Intake hotline for more information:

903-592-8001 or 1-877-MY NURSE (1-877-696-8773)

www.athomehealth.org